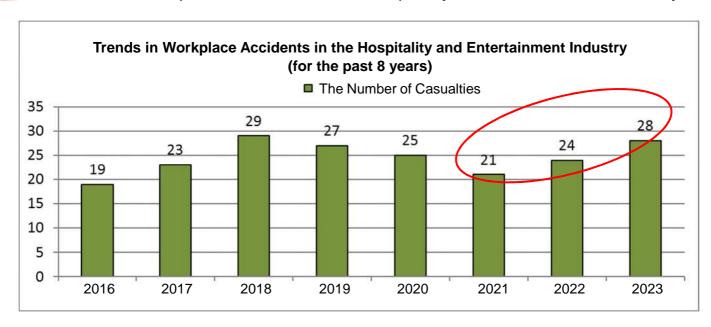
STOP Accidents at Work in the Hospitality and Entertainment Industry

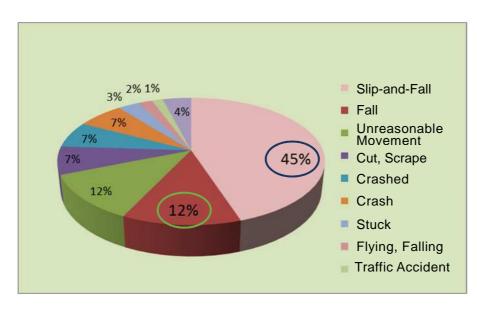
More than 20 workplace accidents have occurred in the hospitality and entertainment industry within the jurisdiction of Otaru Labor Standards Inspection Office Kutchan Branch for seven consecutive years since 2017. The number of the accidents temporarily decreased around 2021 due to the impact of the COVID-19 pandemic, however it has been increasing in recent years. Also, two fatal accidents occurred in this industry last year.

In order to avoid the accidents under these circumstances, let's take another look at our current work methods, work safely, and proactively take measures to prevent accidents at work.

Incidence of Workplace Accidents in the Hospitality and Entertainment Industry



Aspects of Workplace Accidents in the Hospitality and Entertainment Industry



Looking at workplace accidents by type, the most common type was slipping and-falling on frozen roads, etc., accounting for 45% of the total. The second most common one was falling while clearing snow from roofs and while working from ladders accounting for 12%. These two types of accidents account for approximately 60% of all accidents.

Otaru Labor Standards Inspection Office Kutchan Branch

To Prevent Workplace Accidents in the Hospitality and Entertainment Industry

Slip-and-Fall Accident Prevention

Please be sure to take the following measures:

- Provide safe passageways on the premises.
- Eliminate steps or unevenness.
- Spread snow-melting agents and the like in areas prone to freezing.
- Use non-slip shoes.
- Do not make any unreasonable movements that may cause you to fall down even if you are in a hurry.
- Do not use your smartphone while walking







Fall Accident Prevention

In 2023, there was a fatal accident caused by falling from a ladder. There have also been many accidents involving falls while removing snow from roofs.

Please be sure to take the following measures:

- Install handrails or other equipment in work areas over 2m high.
- Use fall prevention devices if it is difficult to install handrails, etc.
 Also, provide safety ropes or other attachment facilities to properly attach the hooks of the devices.
- Wear a fall protection helmet and fasten the chin strap.
- A worker working on a ladder, support the ladder from below to prevent it from shifting.



Safety Measures for Machine Operation

In 2023, a fatal accident occurred while a worker was using a riding lawn mower with operating methods other than those specified by the manufacturer. When operating various machines, please pay attention to the following points!

- O Do not use any operating methods prohibited by the manufacturer. (Check the instruction manual for the machine.)
- O Cover machine shafts, gears, conveyor belts, etc.
- When repairing or cleaning the machine, stop the machine. Also, when the machine is stopped, display a sign to prevent it from being started unexpectedly.



