(For job seekers) 英語

➤ To Those Who Have Left Their Jobs∢

◆ This brochure contains important information especially for those who have left their jobs. For further details, contact your nearest Hello Work office. Read the back of the "Separation Notice 2" as well.

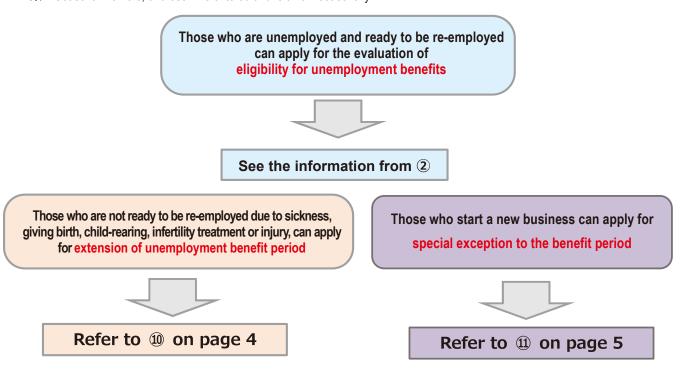
You must bring a document to prove your individual number (i.e. My Number Card) for the application procedures to receive the unemployment benefit.

1) What is a job seeker's benefit covered under the employment insurance?

The unemployment insurance offers a "job seeker's benefit" to support unemployed people to live a stable life and be re-employed as early as possible. The "job seeker's benefit" consists of the "basic allowance" for the insured, "payment of the job seeker's benefit for the elderly" for the qualified elderly recipients (%1), and the "special lump sum payment" for the short term employment specially qualified recipients (%2).

The following flowchart explains the details and procedures focusing on most common "basic allowance" (the so-called unemployment benefit).

- ※1: Those who are aged 65 and older, nonetheless, neither Specially Qualified Insurers nor Daily Labor Insurers.
- *2: Seasonal workers, or those who entered and left work seasonally



② Who are considered to have readiness to get a job?

Those who have left their job, and "have a strong will to be re-employed, capable of working (physically & mentally fit and under ordinary living situation), engaged in job seeking activities yet not employed".



3 Following people do not qualify to receive job seeker's benefit

Job seeker's benefit (basic allowance and others) is designed to support those who seek to be re-employed.

In principle, those who fall under the following conditions do not qualify as the recipient. However, there might be possibilities to receive the benefit depending on your situation. **Consult your Hello Work office for details.**

- 1 Full-time homemaker
- ② Full-time student, including day-time student or equivalent.
- ③ Those engaged in family business thus cannot be employed outside.
- ④ Those who will or have started his/her own business.
 - (Those who prepare for or consider to start up a business while engaging in job seeking activities may be eligible to receive the benefit.)
- ⑤ Those who have already secured next employment.
- Those who wish to work for a short period of time that would not be insured by the employment insurance.

- Those operating business under his/her own name
- Board member of a company (Includes those to-be-appointed, and nominal board member)
- Those currently employed (includes probation period)
- ① Part-time worker When the weekly labor hours do not exceed 20 hours, you must report the number of the days you worked and the amount of income. However, you may be eligible to receive the basic allowance for the days you were unemployed.
- 1) Those who are repeatedly employed by and leaving the same business establishment and have possibility to be re-employed by the said entity.

4 How to receive the job seeker's benefit

Go to the Hello Work office under the jurisdiction over the place of your residence (see page 10) and follow the application procedures for job seeking assistance (see page 9), etc. to receive the job seeker's benefit.

Things to prepare

- Separation Notice 1
 Separation Notice 2
 Fill in your name, bank account information, etc. Your individual number must be filled in at the counter of Hello Work Office, referring to the documents mentioned in 3.
- 3. My Number Card: In the case of absence of My Number Card, both of the followings should be presented at our desk:
- ① Document to verify your individual number (one of the following): notification card for the issuance of My Number Card, or resident card (*Jyuminhyo*) containing the individual number (Certificate of Items Stated in Resident Register, *Juminhyo-kisaijikou-shomeisho*)
- ② Certificate to prove your identification: Residence card (Zairyu card) [Photocopy NOT acceptable.]
- 4. Two recent ID photos, size of 3.0cm (H) x 2.4cm (W), photo stickers, cropped candid snapshots or blurry photos are inappropriate.
- 5. Savings account passbook of the applicant (Some financial institutions not applicable)
- 6. Seamen's unemployment insurance and mariner's pocket-ledger for former seamen
- ♦ A former seaman who desires to be re-employed as a seaman must make a job application at the District Transport Bureau.

⑤ Eligibility criteria for the benefit? [Eligibility for Basic Allowance]

- ◆ The applicant must, in principle, had been insured under the employment insurance for at least 12 months or more in the past two years dating back from the day of the job separation from the previous work. (※1).
 - ◆ When the applicant left employment due to employer's bankruptcy or dismissal (that fall under Specific Eligible Claimant), or when a contract of a limited term work was not renewed or for any other unavoidable reasons (that fall under the Specific Unemployed Person with Reasons) (※2) the applicant must have been paying for the premium of the insurance for at least 6 months or more during the past 1 year dating back from the job separation date from the previous work.
 - X1 The insured period refers to the one during which the applicant had been the recipient of the insurance, which is counted as one month if there are 11 days or more where wage has been paid during the periods divided per month dating back from the day of job separation. As to the person who left job on or after August 1, 2020, if the number of months where the wage was paid for 11 days or more is less than 12, the month where the payment was made based on 80 hours or longer is calculated as one month.
 - X2 Refer to (9) on page 3 for Specific Eligible Claimant and Specific Unemployed Person with Reasons.

(If you have more than two Separation Notices, submit all of them regardless of the employment period)

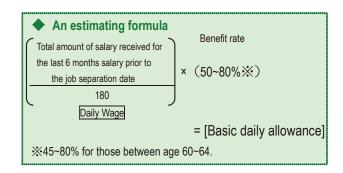
Any applicant that desires to receive the special insurance for the Continuously Insured Elderly Person or special lump sum payment must have been insured under the employment insurance for at least 6 months or more during the past 1 year dating back from the job separation date of the previous work.

⑥ Daily allowance [Basic allowance]

The daily amount of allowance that one can receive during an unemployed period is called the "daily amount of the basic allowance".

Basically, it is the total amount of salary received for the last 6 months of employment divided by 180 times 50 to 80%. The lower the salary is, the higher the benefit rate is.

There is a maximum and minimum amount for the daily amount of the basic allowance.



Period of basic allowance payment [Prescribed duration of the benefits]

Retirement, end of contract, job separation for personal reasons

Insured period Full age on day of job separation		10 years or more but less than 20 years	,
Below 65	90 days	120 days	150 days

 \blacklozenge Those with difficulty of employment including the physically & mentally challenged

		, ,
Insured period Full age on day of job separation	Less than 1	1 year or more
Below 45	450 days	300 days
45 and above and below 65	150 days	360 days

◆ Specific Eligible Claimant" • Some of the Specific Unemployed Person with Reasons

Insured period Full age on day of job separation	Less than 1 year		5 years or more but less than 10 years		20 years or more
Below 30		90 days	120 days	180 days	_
30 or above but below 35		120 days	180 days	210 days	240 days
35 or above but below 45	90 days	150 days		240 days	270 days
45 or above but below 60		180 days	240 days	270 days	330 days
60 or above but below 65		150 days	180 days	210 days	240 days

For the following insured person, lump sum payment is provided.

Continuously insured elderly person (Retired at age over 65)

Insured period Less than 1 year 1 year of longer

Elderly job seeker allowance 30 days 50 days

Specially insured persons in short-term employment (For those worked seasonal jobs)

Amount of special lump sum payment	40 days	
	(tentative measure)	

[※] The previous insured period may be added to the total "insured period". However, certain requirements must be met thus inquire the Hello Work for the further details.

8 The start and the duration of the benefit [Waiting Period][Benefit Payment Restriction][Benefit period]

Reasons of job separation	Dismissal, Retirement, Expiration of contract period	Personal reasons, Disciplinary Dismissal	
The start of the benefit	Elapsing 7 days of unemployment period (Waiting period) after the submission of Separation Notice & application for job seeking assistance service of Hello Work	Elapsing 7 days of unemployment period (Waiting period) + 1 months or 3 months (Benefit Payment Restriction) after the submission of Separation Notice & application for job seeking assistance service of Hello Work	
Benefit period	One year period starting from the day after the job separation date Benefit is paid during a period of one year up to the maximum number of prescribed payable days When the Benefit Period is over, the Basic Allowance is NOT be paid even if the portion of prescribed maximum number of payable days still remains. (Please finish the application ahead of time)		

- In order to receive basic allowance, it is required to have the <u>verification of unemployment</u> once in every four weeks on the verification day in principle.
- ★ Benefit period (payment period) of Job Seeker's Benefits for the qualified elderly recipients is one year from the day after the job separation date, benefit period of Special Lump Sum Payment provided to Specially Insured Persons in Short-term Employment is six months from the day after the job separation date.

<Restriction on benefits will be lifted for taking education/training courses, etc. after April 2025 onward>

Restriction on benefits will be lifted for the period during and after the training. This applies to recipients whom have left the employment for personal reasons without justifiable, legitimate ones and have taken any of the following education/training courses (only those courses started on or after April 1, 2025.) within one year prior to the date of the separation from the employment (not applicable to course takers that have dropped out the course in the middle) or have taken the training course on or after the date of job separation.

- ① Education & Training Course subject to the coverage of education & training benefits
- ② Public Vocational Training, etc.
- 3 Education & Training Course covered by short-term training course fee
- ④ Training Courses stipulated as equivalent to ① to ③ by the Director of the Employment Security Bureau of the Ministry of Health, Labour and Welfare

Who are considered as Specific Eligible Claimant and Specific Unemployed Person with Reasons?

Who are "Specific Eligible Claimant" and "Specific Unemployed Person with Reasons"?

A **Specific Eligible Claimant** is a person who has been obliged to leave employment without time to prepare for other employment due to employer's bankruptcy or lay-off. A **Specific Unemployed Person with Reasons** is a person, other than the Specific Eligible Claimant, who had to leave the job because employment contract with fixed-term could not be renewed or for other compelling reason. Eligibility is defined for each category.

lacktriangle Eligibility judgment of "Specific Eligible Claimant" and "Specific Unemployed Person with Reasons"

Hello work makes an eligibility judgment of Specific Eligible Claimant or Specific Unemployed Person with Reasons based on the reason of leaving previous job. Determination is made based on the reasons of job separation declared by the employer and the employee who had left the job, by checking the documents to confirm declaration of each side and proceeding affirmation of the fact. After going through all the procedures, finally it is determined carefully by Hello Work.

Please inquire the Hello Work for further information regarding the qualification details of Specific Eligible Claimant or Specific Unemployed Person with Reasons, and their determination criteria. Please also refer to the brochure on the website of Ministry of Health, Labour and Welfare for detailed information.

http://www.mhlw.go.jp/stf/seisakunitsuite/bunya/0000135026.html

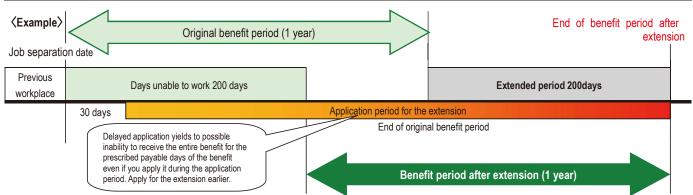
People who can not immediately be employed... For those who left work at age under 65 [Extension of the Benefit Period]

Those who are unable to be employed for more than 30 consecutive days after the job separation date due to any of the reasons below, may extend the one year benefit period.

For those who wish to take Training and Education with benefit, starting date of such Training and Education can be delayed.

- ① People who can not immediately be employed due to illness or injury.(Including those who are receiving accident and sickness benefits with health insurance, compensation for absence from work with injury insurance)
- 2 People who cannot be employed because of pregnancy, childbirth, child rearing (under 3 years old), infertility treatment.
- 3 People who cannot work because of taking care of their relatives.
- 4 People who left the job due to retirement such as being age 60 or older, or taking break for a while. (Age requirement differs for seaman)

Application procedure of extending benefit period Illness or injury, pregnancy, childbirth, caring relatives, etc. Retirement at age 60 years or above, etc.) Reason of extension As principle, you should apply early as on the day where 30 days Within 2 months from the following day of the latest job Application have elapsed following the day of job separation, but you may apply period separation date until the would-be last day of the benefit period after the extension. Extension (Original benefit period) (Period unable to work) (Original benefit period) (Desired resting period) +Max. 3 years 1 year 1 year Max. 1 year period Application form for extension of benefit period, Separation Notice -2Documents to be submitted Documents to prove reason of extension How to submit Report to office, by post, through proxy (proxy letter required) Report to office as a general rule Hello Work office under the jurisdiction over the place of your residence (You will have to report to the same Hello Work office where Where to submit your eligibility for unemployment benefits was acknowledged.)



X₁ The application period is within 4 years counting from the following day of job separation date. However, in the event that the reason of extension has ceased to exist, the extension period will be the sum of the original benefit period (one year) and the period which the applicant was unable to work for.

X₂ Delayed application such as the case when it is done close to the end of the benefit period, may yield to inability to receive the entire benefit for the prescribed payable days of the benefit. Please apply for the extension as early as possible.

People who started a business, etc....[Special exception to the benefit period]

In principle, the period for receiving the basic allowance for employment insurance is within one year from the day after the date of separation from the employment. Effective July 1, 2022 (Reiwa 4), a special exception was newly established that the period during which the person who started the business, etc., is operating the business, etc., shall not be counted as the benefit period for a period of up to three years. This allows the person to receive the basic allowance upon the following job search for reemployment even in the case of temporary or permanent closure of the businesses.

If you start a business that meets all of the following criteria on or after the day following the date of separation from the employment, you may apply for a special exception to the benefit period.

- 1 The period of implementation of the business is 30 days or more.
- The day on which 30 days has elapsed from the day the applicant started the business or the day he/she started devoting himself/herself to the business or started devoting himself/herself to preparing the business shall be before the last day of the benefit period.
- The applicant has not received any Employment Allowance or Re-employment Allowance whatsoever for the business concerned.
- ④ It is not a business deemed not to enable independence through the business concerned. *Either of the following cases falls under ④
 - When the applicant becomes an employer of an employment insurance-applicable business by hiring a person who qualifies for employment insurance coverage.
 - When the commencement, the nature, and the existence of the business entity can be confirmed by objective materials such as a certificate of registered matters, a copy of the notification of opening of business, or a business license, etc.
- The business was started on or after the day following the date of separation from employment.

 *This includes the case where the applicant started the business before the date of job separation and started devoting himself/herself to the business on or after the day following the date of job separation.
- ★ The application form for extension of benefit period is a combined form that allows both an application for extension of the target period for Education and Training Benefit and an application for extension of the Employment Continuation Benefit for Elderlies, however, note that these are not covered by this special exception concerned.

Application procedure for special exception to the benefit period

Recipient	Whoever started, started devoting himself/herself to or started devoting himself/herself to preparing a business on or after the day following the date of separation from employment		
Application period	Within 2 months from the day after the day of starting, starting devoting him/herself to or starting devoting him/herself to preparing a business. **However, if an application for the Employment Allowance or Re-employment Allowance is not granted, it is possible to apply for the special exception to the benefit period by setting the date of application for these allowances as the date of application for the exception, even beyond the aforementioned period.		
Target period	(The Original Benefit Period) + (Period from start-up to temporary or permanent closure of business) 1 year Up to 3 years		
Document to be submitted	Application form for extension of benefit period Job separation notice-2 (if eligibility has not been determined) or certificate of eligibility for unemployment benefits (if eligibility has been determined) Documents to confirm the fact the business was started & the date the business was started: (1) In the case of starting a business or the applicant started devoting him/herself to the business, e.g., certificate of registered matters, a copy of the notification of commencement of business, business license, etc. (2) When the applicant has started devoting himself/herself to the preparation of the business, e.g., a copy of a loan agreement with a financial institution, a copy of a lease agreement for renting offices, etc.		
How to submit	Report to office, by post, through proxy (proxy letter required)		
Where to submit	Hello Work branch office with jurisdiction over your place of residence		

(12) Adjustment for receiving benefit with pension

Old age welfare annuity and severance allowance paid to those under age 65 and the basic allowance of employment insurance cannot be received together. When an applicant under age 65 applies for basic allowance, full amount payment of old age welfare annuity and severance allowance will be stopped while such applicant receives basic allowance. Contact the nearest **pension office of the Japan Pension Service** for details.

(13) Reduction of the National Health Insurance Premium (Tax)

Those who receive basic allowance as a Specific Eligible Claimant or Specific Unemployed Person with Reasons are entitled to have their national health insurance premium (tax) reduced. (The elderly qualified recipient and the specially qualified recipient are not covered under this measure.)

Application must be made to benefit from this reduction. Contact the **national health insurance division of the nearest municipal office** for details.

Flow of receiving basic allowance Beware! Individuals collecting or attempting to collect unemployment benefits by making false statements or other dishonest conduct are subject to severe penalties. (e.g. failing to report Job separation employment or engagement in work, self-employment or preparation for starting a business.) Claimant must visit the Hello Work office with required documents (see page 2. Apply for job seeking assistance "Things to prepare"). The Hello Work office will verify eligibility based on documents submitted and decides whether the claimant is eligible for receiving unemployment Acknowledgement of eligibility You will be provided with necessary documents including the eligibility certificate. Procedures to receive unemployment benefit and seeking for Explanatory session on iobs will be explained. employment insurance *Guidance on unemployment insurance might be scheduled after the end of waiting period. There is a total of 7 days of unemployed situation which is called the "waiting period" counting from the date of acknowledgement of eligibility. During this period, no basic End of waiting period allowance will be provided. No basic allowance is paid for one more month in principle from the day after the termination of the waiting period for those who left the employment for personal reasons (which would be 3 months if the applicant had left his/her job for personal reasons two times or more in the past 5 Benefit payment restriction years, and had applied for job seeker's benefits), or for an additional three months from the day after the termination of the waiting period for those who resigned due to disciplinary dismissal. This is called "Restriction on Benefits" Visit the Hello Work office on each verification date (every 4 weeks in general) to submit Certificate of Eligibility for Unemployment Benefits and Application for Unemployment Verification of unemployment Your unemployment status will be verified after your status of employment and job seeking activity records are confirmed. Basic allowance will be paid for the verified number of unemployed days to your savings account. (Depending on the designated financial organization, it takes Payment of basic allowance around 1 week until transfer is completed.) Make use of the vocational counseling services Renewal of verification date will Searching job vacancies, job consultation services are available even on be specified every 4 weeks. days other than the verification day. We support your early re-employment!! You may be eligible to apply for the re-employment allowance [saishushoku teate], employment promotion fixation allowance [shugyo sokushin teichaku teate], employment allowance [shugyo teate], outfit allowance for full-time employment [jyoyo shushoku shitaku **Employment obtained** teate], or the re-employment benefits for the elderly [kounenrei saishushoku kyufukin] as a post-employment benefit. (Refer to (15)). Vocational counseling can be availed even after end of benefit payment. End of benefit payment Feel free to visit the Hello Work office.

(15) Allowance for early re-employment

After application for job seeking service has been made (by submitting Separation Notices) and waiting period has elapsed, if you are <u>engaged in a stable employment</u> $\frac{1}{2}$, **re-employment allowance** is provided. $\frac{1}{2}$ You must be acknowledged for unemployment verification till the day before the first working day, and when the remaining number of basic allowance payable days is more than one third (or more than 2/3) of the prescribed duration of benefits, the re-employment allowance that corresponds to the number of days equal to 60% (or 70%) of the remaining payment days multiplied by the daily Basic Allowance will be provided (any amount less than one yen shall be rounded down). In order to be eligible to receive the allowance, certain conditions must be met.

¾₁ In the case of being an insured person, or being an employer and hiring a person insured under the employment insurance. ¾₂ Re-employment allowance is not applicable to those who is employed by the employer who had provided preliminary job offer prior to the application for job seeking assistance service at Hello Work (before the submission of Separation Notices).

A person who has received re-employment allowance and has been employed for 6 months or more continuously by the new employer, and yet is receiving less than the wage he/she had been receiving before receiving the benefits from employment insurance, is eligible to receive the **Employment Promotion Fixation Allowance** [shu-gyo sokushin teichaku teate].

For both allowances, there is an upper limit to the daily basic allowance amount depending on the age of the worker.

During the first month after expiration of the waiting period, those who were under the benefit payment restriction due to the reason of job separation will be eligible for re-employment or employment allowance only when such re-employment is achieved through referral by Hello Work office or employment placement business providers.

"The Outfit Allowance for Regular Employment" is also available apart from the allowances introduced above. Contact the Hello Work office for requisites and details.

Those who were re-employed at the age of 60 or above

Continuous employment benefit for the elderly will be provided to those aged between 60 and under 65 (%) insured by the employment insurance, who meet certain requirements. %For a seaman, criteria for eligibility could change to age between 55 and under 60 depending on the person's date of birth.

There are two types of benefits: the Continuous employment benefits for the elderly [kounenrei koyou keizoku kihon kyufukin] and Re-employment benefits for the elderly [kounenrei saishushoku kyufukin]

Basic continuous employment benefits for the elderly [kounenrei koyou keizoku kihon kyufukin] is the benefit available to those whom have been re-employed without receiving the basic allowance of the employment insurance (including other benefits equivalent or deemed to have been paid as the basic allowance of the re-employment allowance). The payment is made when the wage for each month after reaching the age of 60 is less than 75% of that received at the time of reaching the age of 60. The amount paid is up to 10%(%) of the wage previously paid in each month in accordance with rate of wage decline.

The amount paid would be 15% of the monthly wage previously paid if the date that one day before the 60th birthday was on or before March 31, 2025. (If the insured period has not been for 5 years or more as of that date, the date shall be on which the insured period of five years).

Re-employment benefits for the elderly [kounenrei saishushoku kyufukin] is provided to persons between the age of 60 or over to less than 65 currently receiving the basic allowance after leaving the previous employment when they have been re-employed (expected to be employed for more than one year) with remaining payable days for at least 100 days, and their wages for each month after the re-employment are less than 75% of the 30 days of the previous daily wages used for the calculation of the basic allowance. (The amount paid is up to 10%(%)) of the wage previously paid in each month in accordance with rate of wage decline.) However, you cannot receive the benefit together with the re-employment allowance ((5)).

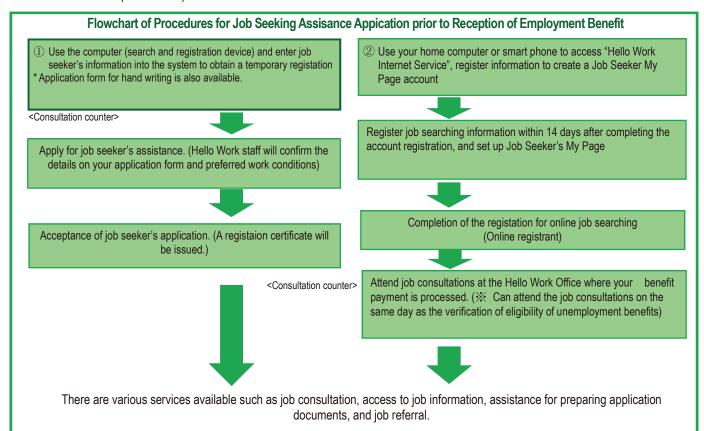
*The amount paid is 15% of the wage previously paid in each month if the date of reemployment is on or before March 31, 2025. For further details, please contact Hello Work.

The first step for reemployed starts from knowing yourself well. Hello Work provides you a variety of services namely, job consultation including listing your employment history, provision of job openings, advice on how to create application documents, or employment placement.

Make use of the Hello Work vocational consultation services for a smooth re-employment!

How To Receive Job Seeking Assistance From Hello Work

- You are able to apply for job seeking assistance at any Hello Work Office. However, application for unemployment benefit must be submitted to the Hello Work Office that has jurisdiction over the place of your residence.
- There are two ways to apply;
 - Visit Hello Work Office. In order to obtain a temporary registration, use the computer (search and registration device) and enter job seeker's information into the system. After the temporary registration, proceed to the consultation counter to complete your registration.
 - · Application form for hand writing is also available.
 - Use <u>your home computer, tablet or smartphone</u> to access the Hello Work Internet Serivce, and reigster for online job searching. (*Those who wish to apply for enployment insurance benefit need to visit a Hello Work Office to perform additional procedures.)



What is "Job Seeker's My Page"?

Set up the **Job Seeker's My Page** on the Hello Work Internet Service, and you will be able to conveniently search for jobs from your home computer, tablet or smartphone. If you wish to set up this page, please apply at a counter.

- O Search criteria and job offers of your interest can be saved on your account.
- O You can retreive history of referred job openings and job application on this page.
- O "Messaging Service" is available to contact the recruitment staff of the company you applied for and to recieve recruitment and other information from Hello Work Office.
- O You can confirm or update your registered information. (%Those who are receiving employment insurance benefits, such as unemployment benefit, may need to perform other procedures at an enployment insurance benefit department's counter in a Hello Work Office should you make any modification on the registered personal information. For more information, please ask the staff at Hello Work)
- O Job referral services (Online Hello Work Job Referral) can be provided by Hello Work.
- O Apply for a job directly (Online Self Application).
- **※** For those who are considering receiving the re-employment allowance, please remmeber that the Online Self Application is NOT recognized as job referral sessions by Hello Work.

<Notes>

- "Job Seeker's My Page" provides necessary services such as searching and viewing job openings to those who look for job opportunities through Hello Work and its internet services.
- Job seeker's registration is required in order to create an account on "Job Seeker's My Page". Some services become unavailable when the job seeker's registration is expired
- In order to create a "Job Seeker's My Page" account, an e-mail address which serves as your log in ID is required. Register your e-mail address at the consultation counter of the Hello Work Office. You must agree on Terms of Use and Privacy Policy.

Hello Work Nagoya Naka



We provide job counseling and introduce possible job opportunities to foreigners holding residence status with work permission (including professional and skilled jobs). Interpreting service and translated job postings are available.

Employment support programs (internships, mock interviews, advice for job hunting) for foreign students are also available.

We provide consultations for companies and consultations for students who need to change their residence status before employment.

Things to bring

- Residence card (Zairyu Card)
- Student ID for international student
- Passport for Designated Activities visa holder

〒460-8640

Nagoya-shi, Naka-ku, Nishiki 2-14-25 Yamaichi Bldg. 8th Floor

Tel:052-855-3770 Fax:052-855-0944

Office Hours:

08:30~17:15 (Closed on Saturdays, Sundays, National holidays and New Year's holiday)

Interpreters

09:15~17:15 (Except 12:00~13:00) English: Mon.~Fri.

Tagalog: Mon., Wed., Thu. and Fri.







You can contact Hello Work in foreign languages

 Hello Work is a national public organization that provides consultation on finding work and gives job introductions to job seekers.

From Oct. 1, some of the Hello Work offices (see reverse side) can be contacted in foreign languages.

Tel. numbers to call in foreign languages

English 0800-919-2901

Chinese 0800-919-2902

Korean 0800-919-2903

ポルトガル語 Portuguese 0800-919-2904

Spanish 0800-919-2905

Thai 0800-919-2906

Tagalog 0800-919-2907

ベトナム語 Vietnamese 0800-919-2908

ネパール語

Nepali 0800-919-2909

インドネシア語

Indonesian 0800-919-2910



When you get connected, please tell us <a>1 where you live and <a>2 which Hello Work office you would like to contact.

Hours to call: 8:30 am - 6:00 pm Mon. through Fri. 10:00 am - 5:00 pm Sat.

(Excludes Sundays, Holidays, and New Years Holiday)



Hello Work, Prefectural Labor Bureau, Ministry of Health, Labor and Welfare

LL030201外02

Important Notice from Hello Work (Public Employment Security Offices)

- ※ Office hours for employment insurance procedures are 8:30 a.m. to 5:15 p.m., Mondays to Fridays (excluding public and New Year holidays).
- * We recommend you be at Hello Work Office before 16:00 to finish all the procedures in time such as "acknowledgement of eligibility", "job seeker's application", and "job consultation / introduction service"

List of Hello Work Offices (Public Employment Security Offices) in Aichi

※ We encourage visitors to come using public transportation due to limited number of parking lots.

Hello Work Office	Location (and postal code)	Phone	Jurisdiction
Nagoya Naka	Yamaichi Bldg,2-14-25 Nishiki, Naka-ku, Nagoya-shi, 460-8640	052-855-3740	Nishi-ku, Nakamura-ku, Naka-ku, Nakagawa-ku, Kita-ku, Kitanagoya-shi, Kiyosu-shi, Nishikasugai-gun
Nagoya Minami	2-22-21 Hataya, Atsuta-ku, Nagoya-shi, 456-8503	052-681-1211	Mizuho-ku, Atsuta-ku, Minato-ku, Minami-ku, Midori-ku, Toyoake-shi
Nagoya Higashi	1-2 Heiwagaoka, Meito-ku, Nagoya-shi, 465-8609	052-774-1115	Chikusa-ku, Higashi-ku, Showa-ku, Meito-ku, Moriyama-ku, Tenpaku-ku, Nisshin-shi, Nagakute-shi, Aichi-gun
Toyohashi	111 Daikoku-cho, Toyohashi-shi Toyohashi District Joint Government Building, 440-8507	0532-52-7192	Toyohashi-shi, Tahara-shi
Okazaki	50-1 Aza Kitakanji, Hane-cho, Okazaki-shi Okazaki District Joint Government Building, 444-0813	0564-52-8609	Okazaki-shi, Nukata-gun
Ichinomiya	4-8-7 Hachiman, Ichinomiya-shi Ichinomiya Labor Office Building, 491-8509	0586-45-2048	Ichinomiya-shi, Inazawa-shi (except for Heiwa-cho)
Handa	200-4 Miyaji-cho, Handa-shi Handa District Joint Government Building, 475-8502	0569-21-0023	Handa-shi, Tokoname-shi, Tokai-shi, Chita-shi, Chita-gun
Seto	86 Higashinagane-cho, Seto-shi, 489-0871	0561-82-5123	Seto-shi, Owariasahi-shi
Toyota	3-25-7 Tokiwa-cho, Toyota-shi, 471-8609	0565-31-1400	Toyota-shi, Miyoshi-shi
Tsushima	2-3 Teramae-cho, Tsushima-shi, 496-0042	0567-26-3158	Tsushima-shi, Aisai-shi, Yatomi-shi, Ama-shi, Ama-gun, Inazawa-shi Heiwa-cho
Kariya	1-46-3 Wakamatsu-cho, Kariya-shi, 448-8609	0566-21-5001	Kariya-shi, Anjo-shi, Chiryu-shi, Takahama-shi, Obu-shi
(Hekinan)	1-41-4 Asama-machi, Hekinan-shi, 447-0865	0566-41-0327	Hekinan-shi
Nishio	41-1 Komatsushima, Kumami-cho, Nishio-shi, 445-0071	0563-56-3622	Nishio-shi
Inuyama	2-10 Matsumoto-cho, Inuyama-shi, 484-8609	0568-61-2185	Inuyama-shi, Konan-shi, Iwakura-shi, Niwa-gun
Toyokawa	1-34 Chitosedori, Toyokawa-shi, 442-0888	0533-86-3178	Toyokawa-shi
(Gamagori)	16-9 Minato-machi, Gamagori-shi, 443-0034	0533-67-8609	Gamagori-shi
Shinshiro	24-1 Nishiirifune, Shinshiro-shi, 441-1384	0536-22-1160	Shinshiro-shi, Kitashitara-gun
Kasugai	2-14-6 Minami Shimohara-cho, Kasugai-shi, 486-0841	0568-81-5135	Kasugai-shi, Komaki-shi

District Transport Bureau

District Transport Bureau	Location (and postal code)	Phone	Jurisdiction
Chubu District Transport Bureau Seaman Administration Division	2-2-1 Sannomaru, Naka-ku, Nagoya-shi, 460-8528 11F Office No. 1, Nagoya Joint Government Building	052-952-8028	All areas within Aichi Prefecture

Contact the nearest Hello Work (Public Employment Security Office) for further details.



Aichi Labour Bureau, Ministry of Health, Labour and Welfare (Hello Work)